

Evidence of need for supportive services by eligible residents.

(i) A *high score* (26–35 points) is achieved where the applicant:

- Provides a detailed needs assessment of eligible residents;
- Clearly identifies specific target areas of concern;
- Documents milestone results and benefits to be derived from resident participation in FIC services.

(ii) A *medium score* (13–25 points) is achieved where the applicant:

- Provides a general needs assessment of eligible residents;
- Identifies target areas, but does not provide milestone results to be derived from resident participation in FIC services.

(iii) A *low score* (1–12 points) is achieved where the applicant merely mentions there is a need for services, but does not clearly address specific areas of concern.

(b) Program Quality [20 Points]

The extent to which the HA and each service provider has evidenced that supportive services and other resources will be provided for at least 3 to 5 years following the receipt of funding for supportive services under this NOFA or for 3 years following the completion of renovation/conversion/ construction/ acquisition activities. The extent to which the HA has demonstrated that it will commit to its FIC part of its formula allocation of Comprehensive Grant Program (CGP)/Comprehensive Improvement Assistance Program funds for CGP/CIAP-eligible activities that result in employment, training, and contracting opportunities for eligible residents. The extent to which the envisioned renovation/conversion/ construction/acquisition and combination activities are appropriate to facilitate the provision of FIC supportive services.

(i) A *high score* (14–20 points) is received where the applicant:

- Provides letters from the service provider(s) that contain its strong commitment to providing support services and other resources (i.e., direct financial staff, training/educational) over the grant period;
- Clearly documents its current use of CGP/CIAP funds and its continued plans to utilize part of its CGP/CIAP funds toward eligible FIC activities;
- Provides a detailed and precise description of the location of the FIC, the coordination of services proposed at the facility, the area to be served by the FIC, and its accessibility to residents, including distance and the transportation necessary to receive services.

(ii) A *medium score* (7–13 points) is received where the applicant:

- Provides letters or narrative language regarding the commitment of service providers, but the commitment is limited to providing services;
- Does not currently have CGP/CIAP funding, but has made clear its intention to use part of future CGP/CIAP funding toward eligible FIC activities;
- Provides a description of the facility location, however the accessibility of the facility to residents is somewhat unclear.

(iii) A *low score* (1–6 points) is received where the applicant:

- Merely mentions that services will be provided, but does not provide letters or further explanation;
- Does not make clear an intention to use part of its current or future CGP/CIAP funding toward eligible FIC activities;
- Mentions the location of the FIC facility, but does not provide specific details regarding its accessibility or distance to residents.

(c) HA Capability [20 Points]

The capability of the HA or designated service provider to provide the supportive services; and the extent to which the HA has demonstrated success in modernization activities under the Comprehensive Grant/Comprehensive Improvement Assistance (CIAP) Programs (see 24 CFR part 968 and part 905, subpart I). The extent to which the HA has a good record of maintaining and operating public housing, as determined by the Public Housing Management Assessment Program (PHMAP) (see 24 CFR part 901 and, for IHAs, 905.135), and has utilized innovative and workable strategies to improve management (e.g., LEAP, which uses highly skilled retired military personnel in key management positions).

(i) A *high score* (14–20 points) is received where:

- The applicant demonstrates success in providing similar supportive services programs and has clearly detailed how the services were coordinated and complemented with other programs;
- The applicant's PHMAP score is in the "high performer" range;
- For IHAs, the applicant is not a "high risk" IHA, as defined in § 905.135, or has developed innovative strategies to improve management of its developments.

(ii) A *medium score* (7–13 points) is received where:

- The applicant does not currently provide similar programs, but demonstrates how the services will be coordinated and complemented with other programs;

• The applicant's PHMAP score is in the "standard" range (less than 90) and the HA has clearly identified innovative strategies to improve management of its developments;

• The applicant's PHMAP score is in the "troubled" range, but it is successfully implementing local, State, or Federal partnerships in an effort to develop effective strategies to improve its management capacity;

• For IHAs, the applicant is a high risk IHA, but indicates that it has specific plans for improving management of its developments.

(iii) A *low score* (1–6 points) is received where:

- It is unclear if the applicant or designated service provider has experience in providing similar supportive services programs;
- The applicant's PHMAP score is in the "troubled" range, and it does not have local, State, or Federal partnerships underway or effective strategies to improve its management capacity;
- For IHAs, the applicant is a high risk IHA and does not indicate specific plans for improving management of its developments.

(d) Resident Involvement/Local Partnerships [25 Points]

The extent to which the HA has demonstrated that it has partnered with residents in the planning phase for the FIC, will further include the residents in the implementation phase (evidence of such a partnership may be in the form of a resident council board resolution or letter), and will contract with or employ residents to provide services and conduct renovation/conversion/ construction activities. In addition, the HA shall include a certification that it is implementing a FSS program (IHAs without FSS programs that have established counseling programs, such as those found in Mutual Help (MH), may provide similar certification) and shall provide evidence of the extent to which the HA has coordinated with tribal, State, or local social service agencies the implementation of the program, including in those target areas, such as Weed and Seed, distressed (as defined by the Housing Authority), etc. In assigning points for this factor, HUD will consider the extent of the involvement of those agencies in the development of the application and their commitment of assistance in the implementation of the FIC. The commitment of these agencies may be demonstrated through evidence of intent to provide direct financial assistance or other resources, such as social services (i.e., counseling and